

## PFMobile Enrollment Guide

Get 24/7 access to your Piedmont Federal account information and services from your mobile device. PFMobile is a fast, secure, and FREE service offered to all PF Online Banking customers. If you are not registered for PF Online Banking, please do so prior to beginning this Enrollment Guide.

1. Navigate to <u>www.piedmontfederal.com</u> and sign in to your Online Banking account



2. Once signed in, select the Account Services tab





3. From the Account Services menu, on the left side of the screen, select Requests



4. Select Mobile Banking Enrollment from the Requests listing

Requests	
Deposit Account Request	Mobile Banking Enrollment
New ATM/Debit Card	
Check Reorder	
Loan Account Request	
Safe Deposit	
Address Change	

Read and check "I accept these Terms and Conditions"
 a. Continue



I accept these Terms and Conditions
Continue

Printer friendly page (opens in new window



- 6. On the Select Services screen, choose which Other Services you would like to enroll for: Mobile Browser, Text Messaging, and/or Alerts
  - a. Continue

### Other Services

Please select the services required and click continue to register.

Mobile Browser (I'd like to receive a link to Browser Banking.)



Why Use Mobile Browser Banking? View screenshot

Get full and extended mobile banking capabilities on your web-enabled device. Receive an optimal banking experience with a look and feel that is similar to PC-based online banking, in a site designed to fit neatly into your device 's screen.

Text Messaging (I'd like to use text banking services.)



Why Use Text Banking?

View screenshot

Send text commands (such as BAL) to your bank from your SMSenabled phone to inquire about basic account balance and transaction history information. Receive text message responses directly to your phone.

Alerts (I'd like to receive text alerts.)

Why Use Alert Banking?



View screenshot

Include text message alerts with your mobile banking service(s) to monitor your mobile banking accounts. Choose how and when you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)

Continue



Continue

- 7. You will then be redirected to Account Selection and Configuration
  - a. Select your Time Zone
  - b. Check each account you would like to access through PFMobile
  - c. If desired, supply a Mobile Banking Nickname for each eligible account
  - d. Continue

		termine when to send alerts to your pho	ne		
me Zone:	(GMT-05:00) Easte	rn Time (US & Canada) 🔽			
Select the account	you wish to access thro	ugh Mobile Banking and confirm their n	icknames		
Eligible Accounts		Mobile Banking Nickname	What's a Texting Nickname?		
Easy Access (****	1085) Checking	PFConnect	text message. For example, to check your		
PFStart (****0872) Savings		PFStart ×	transaction history, text HIST followed by the account nickname, such as S1.		

- 8. Enter your Mobile phone number to register for any services selected during Step 6
  - a. Continue

Back

Other Services
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Please enter your mobile phone number to register for other services.

Mobile phone number:	336	×	For example,	5551234567
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- Text Banking
- · Mobile Browser
- Alert Banking

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 61539. To cancel, text "STOP" to 61539 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 336-770-1000.

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Our participatin	g carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Ce	Ilular®, Verizon

Wreless



## 9. Input the Activation Code you received via text message

### a. Activate



### Enter Activation Code

Enter the activation code we sent to your phone.

Activation Code 1384771

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

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# 10. You will then receive confirmation that your Activation was successfula. Exit or select Go to Mobile Banking Main Menu to manage your

## account

### Activation Successful

### Important Information

### Text Message Banking

· Expect to receive a text message with your mobile banking short code and texting commands

× Activate

- · Text 'BAL' for your balances
- Text 'HIST' + your account's texting nickname for a list of transactions (ex. HIST C1)

### Mobile Browser Banking

- · Expect to receive a text message with a link to the mobile banking site
- · Click and bookmark the mobile banking site's unique link

#### Alert Banking

- Now that you've registered for Alert Banking, use the Alerts management features in online banking to set up specific mobile alerts.
- · To begin receiving alerts on your phone, you'll need to specify the account and choose the type of alerts you'd like to receive

Go to Mobile Banking Main Menu

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